

gap rewards

Frequently Asked Questions

What is gap rewards?

gap rewards is a benefits and rewards scheme which provides you with access to a wide range of benefits, free advice and regular savings. It provides great discounts from thousands of the UK's largest retailers and service providers. In addition there is a comprehensive Assistance Programme which you can access 24/7, 365 days per year. My Assistance Programme covers areas such as;

- Personal wellbeing
- Counselling for any number of issues
- Independent financial advice
- Debt Management
- Consumer rights
- Signposting and information on legal issues

This is just a small sample and for full details of all areas covered you can access My Assistance Programme on the gap rewards site.

gap rewards also offers savings in many other areas including dining out, cinema tickets, experience days and holidays and short breaks.

gap rewards is hosted by Gee7. Membership & administration of the scheme and direct debit payments are managed through Gee7. If you have any queries at all in relation to the scheme please always call 0330 0242 281 to speak to a member of the Gee7 team who will be happy to help you. Likewise, if you are having any difficulties using or accessing the site please contact Gee7 who host the platform and they will provide you with help and assistance.

Why do gap offer this scheme?

At gap personnel we pride ourselves on being customer focused and strive to offer an exceptional service. Offering this scheme sets us apart from our competitors and allows us to give something extra back to those who seek work through us.

Our internal staff have access to gap rewards and have provided fantastic feedback thereby encouraging us to offer it to our applicants / temporary workers.

At gap personnel we realise that balancing the finances can be a challenge, offering this scheme allows us to give that little extra back through the savings that can be made through the site.

In addition, we have built in a reward platform which allows us to reward you for great work, positive client feedback, temp of the month and just a thank you when it is deserved.

If I receive a reward, how do I access it?

You log onto your gap rewards site and click on My Rewards. It's that simple. You can download the site

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to your mobile phone for ease of access ensuring you can access the site whilst you are out and about, meaning you don't miss out on any offers or savings available to you.

Can I still receive a reward if I am not a member?

Yes, you can. We will find another method of rewarding you outside of the platform.

Is it voluntary to join?

Yes, it is completely voluntary and the weekly membership fee is £1.95. You will receive your welcome pack within 5-10 days of signing up to the scheme. Your pack will contain your membership card, activation code, My Assistance Programme fact sheet and FAQ's sheet which includes contact details for Gee7.

What happens if I change my mind?

If you change your mind you simply contact Gee7 on 0330 0242 281 and let them know that you would like to cancel your gap rewards membership. Your membership cancellation will be processed within 5 working days.

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Will I still be offered work if I don't join?

Of course. Obtaining employment opportunities is not conditional on you joining the scheme. Offers of work are in no way related to being on the gap rewards scheme. Likewise, you can continue to enjoy the benefits of gap rewards even if you aren't on assignment for gap.